

AJAY PRAKASH

SAP BASIS & BTP Consultant

Tirur, Kerala, India • +91 9072348756 • ajayprakashk7@gmail.com
[linkedin.com/in/ajayprakashk7](https://www.linkedin.com/in/ajayprakashk7) • github.com/Ajayprakashk7 • ajayprakash.dev

PROFESSIONAL SUMMARY

SAP BASIS Consultant with 2+ years of experience supporting SAP S/4HANA, SAP ECC, SAP HANA, and SAP Business Technology Platform (BTP) landscapes. SAP-certified in SAP Generative AI Development and SAP HANA Database Administration, with hands-on experience in transport management, user and client administration, SAP HANA monitoring, and SAP BTP service configuration. Currently pursuing an M.Tech in Data Science & Engineering at BITS Pilani while expanding expertise in SAP Business AI and cloud automation.

CERTIFICATIONS

- SAP Certified – SAP Generative AI Developer — SAP AI Core, AI Launchpad & Generative AI Hub (Issued Jul 2026, Valid thru Jul 2027)
- SAP Certified – Database Administrator – SAP HANA — HANA DB Architecture & Operations (Issued Jul 2026, Valid thru Aug 2027)
- Microsoft Certified: Azure Data Fundamentals (DP-900) — Azure Cloud Data Architecture & Services
- AWS Academy Cloud Foundations — AWS Cloud Infrastructure & Core Services

TECHNICAL SKILLS

- **SAP Enterprise Technologies:** SAP S/4HANA • SAP ECC 6.0 • SAP NetWeaver (ABAP/Java) • SAP Fiori • SAP HANA DB • SAP Logon • SAP BASIS
- **SAP BTP & Business AI:** SAP BTP Administration • SAP AI Core • AI Launchpad • Generative AI Hub • Cloud Connector • IPS/IAS
- **Cloud Platforms & Databases:** Google Cloud Platform (GCP) • Microsoft Azure (DP-900) • AWS Cloud Foundations • SAP HANA DB • PostgreSQL
- **ITSM, ETL & Scripting:** ServiceNow (Incident/Change/Problem/RCA) • ITIL SLAs • Informatica PowerCenter/IICS • Python • Shell Scripting • Git/GitHub

PROFESSIONAL EXPERIENCE

Programmer Analyst | SAP BASIS Consultant

Cognizant

Sep 2024 – Present

Global Enterprise Production Support (GCP-Hosted SAP Landscapes)

- Resolved 100+ production incidents, service requests, and problem tickets in ServiceNow while maintaining 98%+ SLA compliance.
- Support multi-tier SAP S/4HANA, ECC 6.0, NetWeaver (ABAP/Java), and SAP Fiori environments hosted on Google Cloud Platform (GCP).
- Manage SAP Transport Requests (TRs), transport sequencing, import activities, and troubleshooting across Sandbox, Dev, QA, and Production environments.

- Execute SAP kernel upgrades, kernel patching, post-upgrade validations, and SAP Note (SNOTE) implementations across multiple landscapes.
- Monitor SAP HANA databases, application servers, and scheduled batch jobs through health checks, backup verification, log/dump analysis, and Root Cause Analysis (RCA).
- Administer SAP BTP subaccounts, service destinations, Cloud Connectors, and identity provisioning (IPS/IAS) for cloud integration workflows.
- Participate in 24/7 on-call support and critical incident management, while implementing AI/scripting automation solutions for repetitive operational activities.

CSD Intern – Data Integration

Cognizant

Dec 2023 – Mar 2024

- Assisted in building ETL mappings and enterprise data integration workflows using Informatica PowerCenter and Informatica IICS.

Full Stack Developer Intern

Nexule Technologies

Apr 2023 – Nov 2023

- Developed responsive web application features using React, Next.js, and RESTful APIs, strengthening core software engineering practices.

SELECTED PROJECT

- **AI-Powered SAP Note Validator:** Proposed an LLM-assisted solution to automate SAP Note pre-implementation impact analysis using SAP AI Core and SAP Generative AI Hub concepts for Cognizant's internal innovation portal.

EDUCATION

M.Tech in Data Science & Engineering

BITS Pilani (WILP)

2026 – 2028 (In Progress)

B.E. in Computer Science & Engineering

Dr. N.G.P. Institute of Technology, Anna University

2019 – 2023 (CGPA: 7.82)